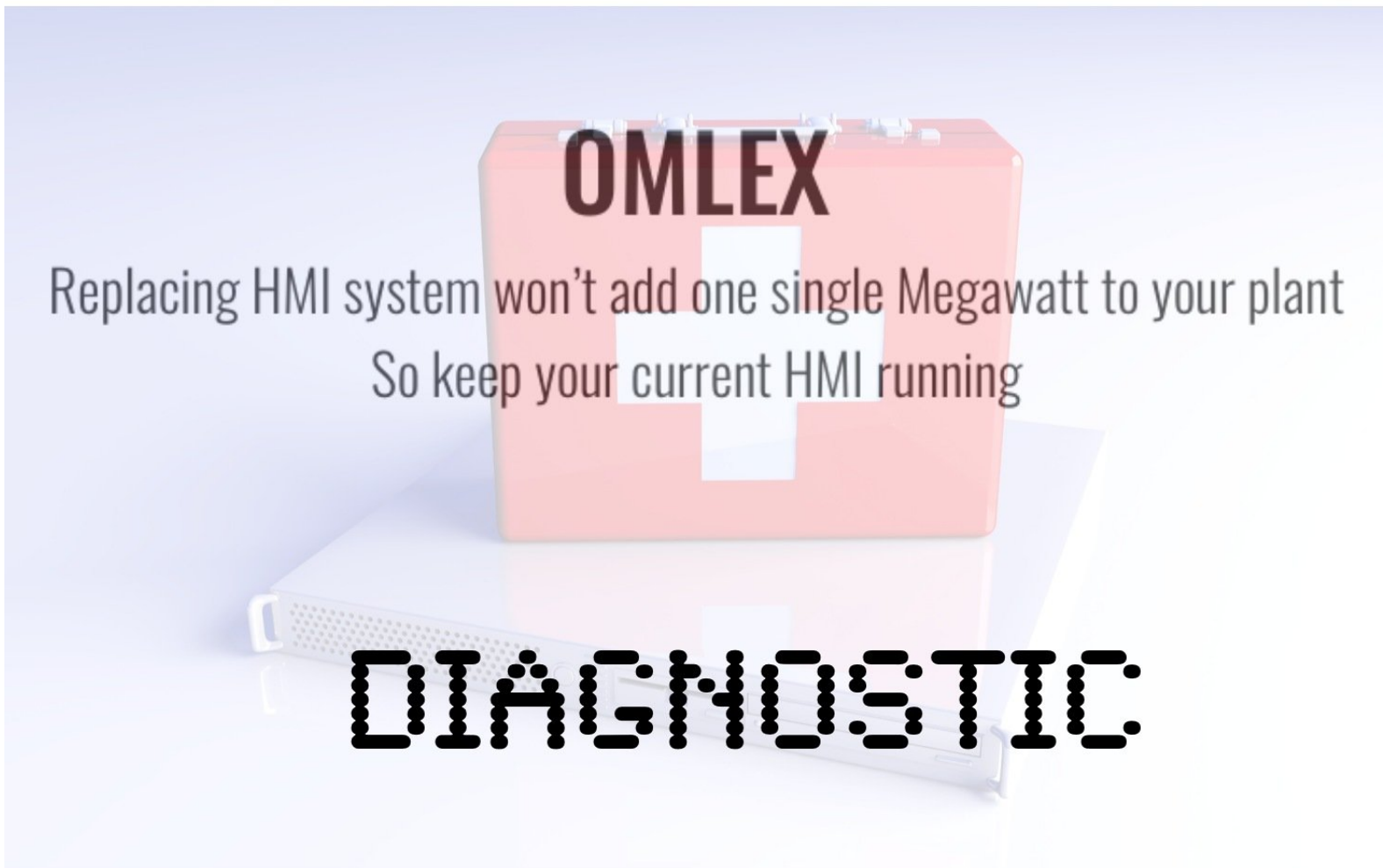




OMLEX Diagnostic

This guide is describing how to use OEM tool called SAMPLER to gather computer details

Written By: Petr Roupec




Step 1 — Connecting computer and starting SAMPLER program

<pre>MacBook-Pro-Petr-Roupec:~ petr\$ telnet 192.168.99.3 Trying 192.168.99.3... Connected to 192.168.99.3. Escape character is '^J'. login: txpom Password: Last successful login for txpom: Sat Nov 21 12:26:43 2015 on tty0 Last unsuccessful login for txpom: Sun May 10 10:36:47 2015 on tty1 SCO OpenServer(TM) Release 5 (C) 1976-2000 The Santa Cruz Operation, Inc. (C) 1980-1994 Microsoft Corporation All rights reserved. For complete copyright credits, enter "copyrights" at the command prompt. ----- MIT for Celsius M440 (SCSI) ----- PG Unix based on: SCO 5.0.6a PG LDE MIT (Release V 9.40C) modified by: "MakeOnMIT_M440.sh V 8.19" on 11 Oct 2006</pre>	<pre>s33su1at.txpom : s33su1at.txpom : SAMPLER SAMPLER: ... keep cool .. I'm working ... SAMPLER: SAMPLER: Benoetigter Plattenplatz ca. .19 MB SAMPLER: / : Disk space: 1216.87 MB of 2843.74 MB available (42) /stand : Disk space: 49.37 MB of 62.49 MB available (79.0) /txp : Disk space: 9101.17 MB of 9765.62 MB available (93) /save : Disk space: 9045.01 MB of 9765.62 MB available (92) /txparc.00.00 : Disk space: 8566.25 MB of 51294.54 MB available (1) /tmp/vmod02 : Disk space: 1.35 MB of 1.40 MB available (96.5) /tmp/vmod03 : Disk space: 1.35 MB of 1.40 MB available (96.5) Total Disk Space: 27981.41 MB of 73734.86 MB available (37.95%). SAMPLER: Auswahl SAMPLER-Verzeichnis (default: /txp/om650/txpproj) SAMPLER: >>/tmp SAMPLER: SAMPLER: SAMPLER: abgelegte Dateien in: /tmp/SAMPLER_s33su1at_20151229_1 SAMPLER:</pre>	<pre>s33su1at.txpom : s33su1at.txpom : SAMPLER SAMPLER: ... keep cool .. I'm working ... SAMPLER: SAMPLER: Benoetigter Plattenplatz ca. .19 MB SAMPLER: / : Disk space: 1216.87 MB of 2843.74 MB available (42) /stand : Disk space: 49.37 MB of 62.49 MB available (79.0) /txp : Disk space: 9101.17 MB of 9765.62 MB available (93) /save : Disk space: 9045.01 MB of 9765.62 MB available (92) /txparc.00.00 : Disk space: 8566.25 MB of 51294.54 MB available (1) /tmp/vmod02 : Disk space: 1.35 MB of 1.40 MB available (96.5) /tmp/vmod03 : Disk space: 1.35 MB of 1.40 MB available (96.5) Total Disk Space: 27981.41 MB of 73734.86 MB available (37.95%). SAMPLER: Auswahl SAMPLER-Verzeichnis (default: /txp/om650/txpproj) SAMPLER: > /tmp SAMPLER: SAMPLER: SAMPLER: abgelegte Dateien in: /tmp/SAMPLER_s33su1at_20151229_1 SAMPLER:</pre>
---	---	--

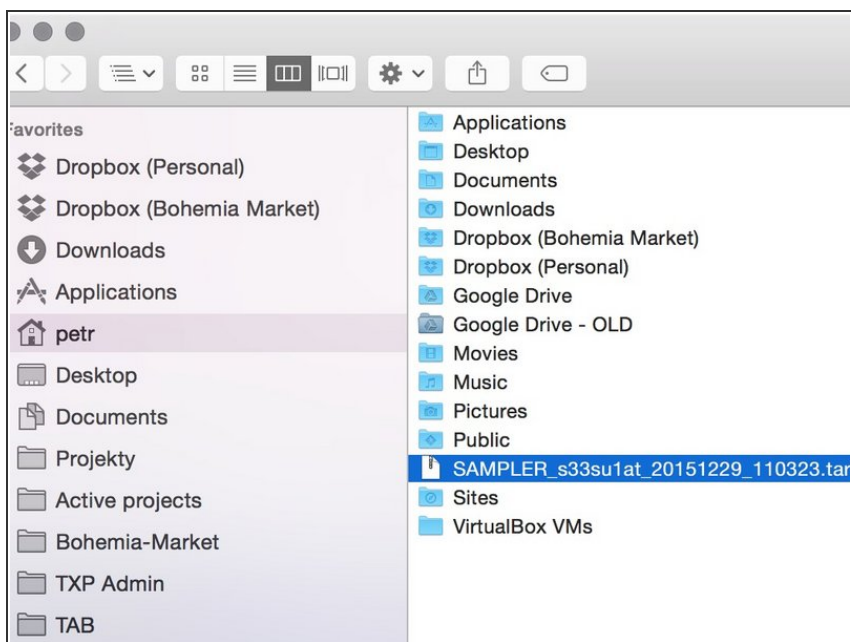
- Connect from the computer with email or USB facilities to the computer you need to diagnose.
- Use telnet program as follows
 - *telnet 192.168.99.3*
- Start SAMPLER command by typing
 - *SAMPLER*
- After while you will be prompted to define directory where diagnostic file will be stored. /tmp directory is good place thus type:
 - */tmp*

Step 2 — Retrieval of diagnostic file by ftp program

<pre>s33sulat.txpom : exit Connection closed by foreign host. MacBook-Pro-Petr-Roupec:~ petr\$ ftp 192.168.99.3 Connected to 192.168.99.3. 220 s33sulat FTP server (Version wu-2.6.1(1) Mon Feb 26 23:48:24 P Name (192.168.99.3:petr): txpom 331 Password required for txpom. Password: 230 User txpom logged in. Remote system type is UNIX. Using binary mode to transfer files. ftp> bin 200 Type set to I. ftp> cd /tmp 250 CWD command successful. ftp> mget SAM* mget SAMPLER_s33sulat_20151229_110323.tar.Z [anpqy?]? y 227 Entering Passive Mode (192,168,99,3,223,62) 150 Opening BINARY mode data connection for SAMPLER_s33sulat_20151; 100% ***** 226 Transfer complete. 192354 bytes received in 00:00 (7.01 MiB/s)</pre>	<pre>230 User txpom logged in. Remote system type is UNIX. Using binary mode to transfer files. ftp> bin 200 Type set to I. ftp> cd /tmp 250 CWD command successful. ftp> mget SAM* mget SAMPLER_s33sulat_20151229_110323.tar.Z [anpqy?]? y 227 Entering Passive Mode (192,168,99,3,223,62) 150 Opening BINARY mode data connection for SAMPLER_s33sulat_20151; 100% ***** 226 Transfer complete. 192354 bytes received in 00:00 (7.01 MiB/s) ftp> ftp> quit 221-You have transferred 192354 bytes in 1 files. 221-Total traffic for this session was 193437 bytes in 2 transfers 221-Thank you for using the FTP service on s33sulat. 221 Goodbye. MacBook-Pro-Petr-Roupec:~ petr\$</pre>
---	--

- Disconnect from the server end start *ftp* program. Enter as user txpom with appropriate password.
 - ftp 142.124.99.3
-  Use correct IP address as in step 1
- Set binary transfer by typing command *bin*
- Move to */tmp* directory by typing command *cd /tmp*
- Get the file by typing command "mget SAM*"
 - Exit ftp program by typing command *quit*

Step 3 — Send diagnostic file to OMLEX support team



- In the directory used for ftp command file SAMPLER* will be located. See the file by using command

- `ls -la`

- ① The file contains lot of useful information which will be used by OMLEX support team to diagnose problem with your computer